

Sales & Marketing-CM
219, Eastern court
Corporate Office, New Delhi-1
Tel No 23326544, Fax 23326545
ddg_sales@bsnl.co.in



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

F. No. 19-1/2011-SCM-CM

Dated: 08.03.2016

To,
General Managers,
Nodal Centers
All Zones

Subject: Recharge through C-TOPUP system.

At present, in case of wrong recharge reversal, the limitation of 5 for a month as that of retailers is applicable for E-distributors also. This limit seems to be insufficient for E-distributors. Therefore it has been decided that wrong recharge reversal limit for E-distributors has to be increased to 400 for a month.

Also, to further boost the sales, it has been decided that the block out period for recharge of same denomination by the subscriber has to be reduced from 15 minutes to 10 minutes.

All other terms and conditions for above matters will remain unchanged.

Upendra Bakolia
Addl.GM(S&M-CM)

Copy to:

1. Dir.(CM) for kind Information please
2. The CGMs, All Telecom Circles/Districts, for kind Information please
3. M/S Pyro, for necessary action